



Media Contact
The Moxie Agency
Regan Dillon, Jo Swani and Sophie Zunz
info@themoxieagency.com / (617) 977-2283

FACT SHEET

About The Charles Hotel:

[The Charles Hotel](http://www.charleshotel.com) is *The Smart Place to Stay*. Located in the heart of **Harvard Square**, The Charles is a member of **Preferred Hotels and Resorts** and a **AAA Four Diamond** award-winning hotel. With its classic New England design, sophisticated service, technology and one-of-a-kind accommodations, The Charles Hotel is ideal for business and leisure travel.

Location:

One Bennett Street, Cambridge, MA 02138
One block from the Charles River, 10 minutes from downtown Boston and 15 minutes from Logan Airport.

Telephone:

(617) 864-1200
For reservations: (800) 882-1818

Website:

<http://www.charleshotel.com>

Social Media:

Become a fan on [Facebook](https://www.facebook.com/charleshotel)
Follow us on Twitter [@charleshotel](https://twitter.com/charleshotel)

General Manager:

Alex Attia
(617) 661-5001
alexattia@charleshotel.com

Director of Operations: Michael Strejcek
Director of Sales and Marketing: Jennifer McMahon
Executive Chef: Peter Davis
Director of Finance: Lynn Green
Director of Engineering: Paul Rezey

Transportation:

The Charles Hotel is easily accessible by commuter rail, bus service and the MBTA subway system.

Guest Rooms:

294 guest rooms, 45 suites, including one presidential suite
Guest rooms offer panoramic views of the Charles River, Harvard Square, Cambridge or Boston and overlook the gracious Charles Square courtyard and its two outdoor cafes. All guest rooms are generously appointed with custom-designed down quilts, **complimentary Wi-Fi Internet access**, three telephones with free local, national long distance, and 800 calls, **Bose Wave® radios, LCD Flat Panel Televisions, DVD players and Séura®** “in mirror” bathroom



televisions. All rooms have shower mirrors, hair dryers, bathroom scales, irons and ironing boards, EO bath products, fully stocked refreshment centers and two-line speaker phones with voice mail, PC and fax modem capabilities. Guests enjoy amenities including Italian waffle bathrobes and slippers, turndown and complimentary weekday morning newspaper delivery service. In addition to the above, all suites have cordless phones and four telephone lines. Boston suites and the Presidential suite feature double sinks and double showerheads in the bath.

Presidential Suite:

Heads-of-State, Hollywood celebrities and international business leaders call this suite their home-away-from-home. The suite includes a custom made, grand king-size, four-poster maple bed, **Bose® speaker system, five flat screen TVs, including a Vision Art TV, iPod docking stations, security camera, oversized shower with two heads and six side spouts, separate dressing room/closet area, office with custom made desk and breathtaking views** of Boston and Cambridge skylines.

Meeting Facilities:

The Charles Hotel offers more than **18,000 square feet of versatile indoor and outdoor meeting space** with teleconferencing capability and an onsite Audio/Visual Department. **The Charles Pavilion**, a self-contained conference area, has a relaxed feel with all of the amenities required to make a meeting productive and successful. **The Charles Ballroom** offers 4,700 square feet of space. The Ballroom can be divided into three smaller areas. There are 15 meeting and boardrooms appropriate for high level meetings and special events, as well as several private dining rooms. Charles Square features **two outdoor courtyards** for entertaining and special events.

For Children:

The Charles Hotel is family-friendly, offering discounted connecting rooms for children. The hotel's **bike program, snowshoe program, winter cooking classes** and [Regattabar Kids Summer Music Series](#) can all be enjoyed by children in season. There is an extensive kids menu at [Henrietta's Table](#) and through room service. Special children's hours are available at the Wellbridge Athletic Club **swimming pool**, located adjacent to the hotel:

Monday – Friday: 2 – 5 p.m.

Saturday and Sunday: 10 a.m. – Noon; 2 – 5p.m.

Services:

[Wellbridge Athletic Club](#)

All guests of The Charles Hotel have complimentary access to and use of the adjacent Wellbridge Athletic Club with indoor heated lap pool, whirlpool, steam room, three floors of exercise rooms, state-of-the-art equipment, one-on-one fitness training and more. Special children's hours are available at the swimming pool.

[Le Pli Day Spa](#)

This neighboring spa features an array of pampering and therapeutic beauty treatments including massage, reflexology, facials and hair styling.

[The Rink at The Charles Hotel](#)

The Charles Hotel's **2,900 square-foot ice-skating rink** is just steps from its front door. During the winter months, this unique amenity is available for use by hotel guests and local residents.

Bike Program

In season, guests are welcome to enjoy The Charles' complimentary six **Electra Amsterdam Classic Bicycles** equipped with shopping baskets. The Hotel has partnered with The Liberty Hotel in Beacon Hill, encouraging guests of both hotels to take the eight-mile scenic ride along the river to and from the hotels, while touring the historic streets of Beacon Hill and Harvard Square. There is also the option to ride one-way and return by taxi or public transportation.



Snowshoe Program

During the winter months, guests of the hotel can explore the banks of the Charles River and views of Cambridge and Boston by using a complimentary pair of The Charles Hotel snowshoes. Available in adult and child sizes, the snowshoes are rentable in 4-hour stints.

Farmers' Market

Each year, The Charles Hotel Lower Courtyard is home to the **Cambridge Charles Square Farmers' Market**, featuring vendors from Massachusetts and New Hampshire farms and dairies. The market is held on Fridays and Sundays from May through the end of November, and serves organic produce, herbs, cheese, bread, pastries, jam, and fruit.

The Charles Hotel Garage

Launched on Earth Day 2009, The Charles Hotel "Juice Bar" for electric cars is free for parkers and enlists two separate parking stalls equipped with dual charging outlets and a GFI protected outlet with 50/60 AMP, 240 volt and 20 AMP, 120 volt service, which electrically charges cars within two to four hours. As an added service, The "Juice Bar" keeps an extensive inventory of back-up adapters on hand for popular EV models for guests who may have left theirs behind. The garage also has a free tire inflation station, and guests have the option to have their car fully serviced or cleaned while staying at the hotel.

Additional hotel services include concierge, 24-hour in room dining, complimentary local phone calls, complimentary high-speed internet service located in "**Web Cubes**" on each of the seven guest floors (including printing), **Avis Rent-a-Car** located on site with **Smart Cars**, valet parking, currency exchange, same-day laundry and shoeshine.

Affiliations:

Member of [Preferred Hotels and Resorts](#)



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AWARDS

The Charles Hotel Awards:

- *Go Green Award, Transportation/Large Business, The Charles Hotel, City of Cambridge, 2009*
- *Best Employee Relations, Mass Lodging Association – Stars of the Industry Awards, 2007, 2006, 2005*
- *General Manager of the Year, Mass Lodging Association, 2007*
- *World's Best 700 Places to Stay, Conde Nast Traveler's Gold List January, 2006*
- *Best of Boston, Hotel, General Excellence, Boston magazine, 2005, 2000*
- *Good Housekeeping Award, Mass Lodging Association: Stars of the Industry Awards, 2005*
- *Top Hotels, Zagat Guide, 2005*
- *Best Special Event: The Cam Neely Foundation, Betting on a Cause and a Cure, Mass. Lodging Association, 2005*
- *Best Hotel in Cambridge, Travel & Leisure, 2000*
- *Boston's Best Hotel, The Improper Bostonian, 2000*

Henrietta's Table Awards:

- *Fresh & Honest: Winner, Cookbook Category, New England Book Festival, 2009*
- *Green Business Awards: Innovation, Boston Business Journal, 2009*
- *Best of Boston: Best Brunch, Runner Up, Boston magazine, 2009*
- *Boston's Best Brunch, The Improper Bostonian, 2009, 2008, 2004, 2003*
- *Santé Awards: Regional Sustainability, Santé, 2008*
- *Go Green Award: Waste Reduction/Small Business, City of Cambridge, 2008*
- *Best Brunch, Boston Phoenix, 2008*
- *America's Best Farm to Table Restaurants, Gourmet, 2007*
- *Boston's Best Local Organic Cuisine, The Improper Bostonian, 2007*
- *Chef Davis as a Steward of the Earth, Massachusetts Society for Promoting Agriculture, 2007*
- *Food Service Exposition Award: Chef Davis, Massachusetts Lodging Association, 2007*
- *Best of Boston: Rambunctious Brood Brunch, Boston magazine, 2006*
- *Good Earthkeeping Award, AH & LA Achievement Awards, 2006*
- *Top 10 Places to go to Lunch to do Business, Women's Business Magazine, 2006*
- *Great Ate for Brunch, Phantom Gourmet, 2005*
- *Boston's Best Brunch Feast, The Improper Bostonian, 2005*
- *Gold Plate Review, TV Diner, 2005*
- *Best Power Breakfast, Boston magazine, 2000*



Rialto Awards:

- *50 Best Restaurants*, Boston magazine, 2010
- *Best Food and Drink in Cambridge*, The Improper Bostonian, 2009
- *Boston's Best Restaurant: Cambridge*, The Improper Bostonian, 2008
- *Top 20 New Restaurants in the United States*, Esquire, November 2007
- *4 Stars*, The Boston Globe, 2007
- *Best of Boston: Restaurant, Group Dining*, Boston magazine, 2005
- *Top Restaurants*, Zagat Guide, 2005
- *Best Dining, Period*, Frommers Boston, 2005
- *World's Top Hotel Restaurants*, Gourmet, 2004
- *50 Best Hotel Restaurants in America*, Food & Wine, 2002
- *Best Romantic Restaurant*, Boston magazine, 2000

Regattabar Awards:

- *Best of Boston: Jazz Club*, Boston magazine, 2009, 2007 - 1985
- *Boston's Best Jazz Club Regattabar*, The Improper Bostonian, 2008 - 2001
- *Boston magazine Hall of Fame induction*, 2003

Noir Awards:

- *Best of CitySearch: Best Wine Bar*, CitySearch, 2007
- *Best Nightlife*, Food & Wine, 2006
- *Best of CitySearch: Best Lounge*, CitySearch, 2004
- *Best of CitySearch: Best Bar Food*, CitySearch, 2004
- *Best of CitySearch: Best Place to See and Be Seen*, CitySearch, 2004



Earth-Friendly Practices

The Charles Hotel's recycling program in 2009:

- Saved 1,164 Adult trees
- Saved 1,091 Cubic Yards of Landfill Space
- Saved 1,449,112 Kilowatts of Electricity or 883 Barrels of Oil
- Prevented 145 metric tons of carbon from being released into the atmosphere (equivalent to removing 117 cars from the road for the year)

Guestroom Operations

- The Hotel implements a guestroom green program, which includes saving water and limiting the amount of phosphates discharged into the water system.¹
- Housekeeping crews adjust thermostats down or up to conserve for heating and cooling when cleaning rooms. They open the curtains for solar heating and close to aid in cooling.

Food & Beverage Operations

- When appropriate, the Hotel donates leftover food to local charities.
- The entire food and beverage program recycles and composts. All trash is sorted for biodegradable and compostable waste and is given to Save That Stuff, a local compost service. This compost is picked up three to seven times per week, depending on production, and enables the Hotel's restaurants, catering and room service to limit the amount of garbage that they produce.
- Biodegradable soap is used for ware washing and pot washing.

Overall Hotel Operations

- Recycled products are throughout the hotel.
- A daily energy management system is in place, which schedules meeting spaces for occupied and unoccupied spaces to allow for efficient usage.
- Compact fluorescent lighting is used.
- The Hotel maintains a constant check of electricity, gas and Co2 exhaust levels to ensure they are on target.
- The Hotel changed out four pump motors to high efficiency motors, saving 23,000 kWh annually.
- The Hotel implemented a cooling tower to save on water and to allow its water flow to run more efficiently.
- The Hotel installed a sand filtration system on the condenser loop to keep the equipment cleaner, allowing it to run more efficiently.
- The Hotel expanded EMS controls to allow tighter controls over the VAV systems and meeting rooms in 2007.²
- The Hotel uses environmentally-friendly detergent in its laundry, which helps save on heating the water.
- The Hotel installed VSD³ on a chiller for additional savings during low demand

¹ The guestroom green program allows a multi-stay guest to choose whether to have their linens cleaned daily or whenever a tag is placed on a frame indicating cleaning would be desired.

² EMS stands for "energy management system," which allows the Hotel to control all of the HVAC systems throughout the complex. The system schedules start/stop times, monitors equipment functions, sets high and low temperatures, monitors cooling towers, tracks BTU consumption for tenants, balances temperatures from space to space and schedules for occupied and unoccupied spaces.

³ VSD, or variable speed drive, modulates electricity going to the motor. The motor will slow or speed up based on the drives request. It is rare that a motor is needed to run at its full capacity. When requested to run slower, the Hotel uses less energy.